

## TERMS AND CONDITIONS - SANKOFA TRAVEL NETWORK, INC.



Before we finalize arrangements for your flight, hotel, car rental, tour, cruise, or other trip, we require that you read this form; your acceptance of this itinerary or invoice, will signify your agreement with the following terms and conditions:

Sankofa Travel Network, Inc. ("SANKOFA TRAVEL") acts as a sales agent for any airline, hotel, car-rental company, tour operator, cruise line, or other service provider named in your itinerary ("Suppliers"). Sankofa Travel is not responsible for acts or omissions of the Suppliers or their failure to provide services or adhere to their own schedules.

SANKOFA TRAVEL assumes no responsibility for and shall not be liable for any refund, personal injury, property damage, or other loss, accident, delay, inconvenience, or irregularity which may be caused by: (1) any defaults, wrongful or negligent acts, or omissions of the Suppliers; (2) any defect in or failure of any vehicle, craft, equipment, or instrumentality owned, operated, or otherwise used or provided by the Suppliers; (3) any wrongful or negligent acts or omissions on the part of any other party not under SANKOFA TRAVEL's control; and (4) any Supplier price drop after your travel arrangements have been confirmed, paid in full, or ticketed. You hereby release SANKOFA TRAVEL from all claims arising out of any problem covered in this paragraph.

Travel arrangements involving airline, hotel, ground transportation, cruise components are subject to supplemental price increases that may be imposed by the supplier and/or government after you have completed your purchase. You hereby consent to any such price increases and authorize your credit or debit card to be used for them. Suppliers have their own contracts covering cancellation penalties and other terms and conditions, and you may be bound by those contracts regardless of whether you receive notice of their terms. By accepting this itinerary or invoice you hereby consent to those terms and conditions.

If SANKOFA TRAVEL is the merchant on your credit card transaction, you agree to the following: SANKOFA TRAVEL's services consist of facilitating the sale and paying the Suppliers, and once SANKOFA TRAVEL provides said services, you agree not to dispute the credit card charge. If a Supplier does not provide the service or ceases operations, your only recourse will be against the Supplier. If a Supplier goes bankrupt, your only recourse will be to file a claim with the Supplier's bankruptcy court.

SANKOFA TRAVEL has no special knowledge regarding the financial condition of the Suppliers, unsafe conditions, health hazards, weather hazards, or climate extremes at locations to which you may travel. For a worldwide terrorism alert, go to: <http://travel.state.gov/content/passports/en/alertswarnings/worldwide-caution.html>.

For other information concerning possible dangers at destinations, SANKOFA TRAVEL recommends contacting the Travel Warnings Section of the U.S. State Department at (202) 647-5225 or <https://travel.state.gov/>. For medical information, SANKOFA TRAVEL recommends contacting the Centers for Disease Control at (877) FYI-TRIP or <http://www.cdc.gov/travel>. You assume full and complete responsibility for checking and verifying any and all passport, visa, vaccination, or other entry requirements of your destination(s), and all conditions regarding health, safety, security, political stability, and labor or civil unrest at such destination(s). You hereby release SANKOFA TRAVEL from all claims arising out of any problem covered in this paragraph. You agree that the courts in Fulton County, Georgia, USA will be the exclusive jurisdiction for all claims brought by you or SANKOFA TRAVEL, and you hereby submit to the personal jurisdiction of those courts.

For your protection, we strongly recommend that you purchase trip cancellation and travel accident insurance. However, no representation or description of the insurance made by our staff constitutes a binding assurance or promise about the insurance. We also strongly recommend that you use a credit card for your purchase, so that you can exercise your rights under the Fair Credit Billing Act if you do not receive the services you purchased.