



Our customers tell us...

“Two experiences have made me a life long Sankofa Traveler. Once I was caught with not enough pages in my passport, and with a Sankofa Agent on the phone with me and with the agent at the airline it was figured out-- the best part is that this ticket was not purchased through Sankofa. Secondly, I was stranded in a country by another travel agent with no second leg of my tickets. Sankofa was able to arrange a backup plan and get me to my destination with less than 36 hours notice. This kind of personal service and reliability is why I have switched and will stay with Sankofa Travel!” **Catherine L.**

“When arriving at Amsterdam airport four hours late, missing my connecting flight along with all the other passengers, I found that Sankofa had already made further flight arrangements for me and I was able to walk up, obtain my updated itinerary and walk away from long lines of everyone else on the plane trying to book a new flight. It was instant stress relief!” **Leslie C.**

“Every time I make travel plans through Sankofa, I feel like I have family members making every effort to satisfy my requests. That makes me feel at ease. I trust Sankofa to do what is best for me and my family.” **Albert N.**

Because your travel deserves more than an agent call 877.SANKOFA

Sankofa Travel Concierge Services™

Our Sankofa Story...

Sankofa Travel (a division of The Sankofa Network, Inc.) is a privately held company headquartered in Atlanta, Georgia with a global focus.

Incorporated in 2006, minority owned and operated Sankofa Travel is proud to be the *innovator* and travel industry leader in developing the unique trademarked service model, **Sankofa Travel Concierge Services™**.

This level of service is not only distinctive but revolutionary in the business travel marketplace. **Sankofa Travel Concierge Services™** re-visions the relationship with our clients by offering completely customized travel solutions.

Sankofa Travel Concierge Services™ provides a highly personalized experience. The focus is squarely on you. Our clients remind us often that we are unique in putting their needs first. Our goal is to handle the “how” our clients travel so they can focus on the “why.”



Sankofa Travel Concierge Services™

Business and Institutional Travel is our specialty. Let us handle the details. We do more than guarantee great rates; we negotiate the finer things to improve your entire experience.

Sankofa Travel Concierge Services™ handles multiple travelers with competing travel policies, mixed funding sources, and passport and visa documentation for all citizenships. We help you with cars, hotels, and ground services, with an attention to detail that provides outstanding value to individuals and organizations.

We always represent YOU. Your Sankofa Travel Concierge is your SINGLE POINT OF CONTACT. We manage all of your reservations and ticketing including coordination with colleagues or family that are booked separately .

Your Sankofa Concierge remains connected with you throughout your journey in real time; anticipating and expertly handling changes, cancellations and emergencies directly. Once you’ve returned, your Sankofa Concierge remains connected to assist with any expense reporting and post trip follow-up needed.



Examples of
Sankofa Travel Concierge Services™

Travel Management Services:

We bring our expertise and experience to assist your organization in creating, maintaining, modifying a travel policy to meet objectives and provide fully customized reporting that is crucial to your decision making. We can provide ad hoc to full travel account management services based on your company/organization needs, including handling your travel vendor/supplier negotiations.

Enroute & Emergency Travel Services:

Your dedicated Sankofa Travel Concierge team closely monitors and communicates with each traveler in real time throughout each journey. Our 24-hour Enroute services are also available for immediate assistance with last-minute changes and travel emergencies. Our service is unique because emergency and Enroute changes are handled by your dedicated travel concierge team rather than an outsourced third party.

International Document Processing Services (Passports and Visas):

For all citizenships, we can handle visa and passport processing through our unique partnerships and global network including expedited services.

Traveler Locator/ Security Services:

Available Value Added Desktop and mobile technology is available that allows travel managers and company management to locate and contact their travelers worldwide in real-time.



OTHER SERVICES AVAILABLE...

•**Sankofa Travel SELECT—VIP/Executive Services**

Building upon Sankofa Travel Concierge Services, our newest offering is Sankofa Travel SELECT services to meet the SELECT needs of Top Executives and VIP's with approved First and Business Class Travel, Managing All Frequent Flyer Accounts including award redemption and quarterly reconciliation, Private jet services as needed and when available, Meet and Greet Services for Complex International Connections and much more to SELECT from!

•**Cultural and Language Services:**

Provides detailed and specific cultural and political information for all travelers to destinations worldwide. We are also pleased to provide language services, both interpretation and translation, via local interpreters, online tools and emerging APPS for mobile devices.

•**Sankofa Travel By Appointment:**

Brings our Travel Concierge service to your home or office (*geographic restrictions apply*).

•**Travel Insurance Services:**

Recommends travel insurance for all international journeys and analyzes your travel needs first in order to match the best insurance products for individual and company needs.

•**Travel Educational Services:**

Provides online, in-person workshops for travelers, travel arrangers and interested parties on topics ranging from destinations, industry happenings, geography, medical and cultural training and much more.

•**Sankofa Trips Network:** Our budget traveler division for students, study abroad programs, and last-minute travelers that require simple one-way or round trip flights.

**For more information about these services call
Sankofa Travel at 877.726.5632.**



Introducing ...

a *new level of travel services*

Sankofa Travel Concierge Services™

Sankofa Travel is the travel company
that put's you first!



The Sankofa Bird Symbol

If you are looking for an exceptional
travel experience, call Sankofa Travel
at 877.726.5632